DR. RAM MANOHAR LOHIA AVADH UNIVERSITY, AYODHYA

Syllabus of the Minor Subject
Digital Governance
For First and Second year of B.A./B.Sc./B.Com

Syllabus Developed by				
SN	Name of Expert/BoS Member	Designation	Department	College/ University

Programme/Class: Certificate		Year: Second	Semester: III and IV
Subject: Minor (Elective)			
Course Code: M010302T		Course Title: Digital Governance	
Credits: 05		Minor / Elective	
Max. Marks: 25+75		Min. Passing Marks:	
Total No. of Lectures-Tutorials-Practical (in hours per week): L-T-P: 5-0-0			

Unit	Topics	No. of Lectures
I	**Conceptual constructs:** Meaning, scope and importance- difference between e-governance and digital governance; Digital transformation continuum; and Paradigm shifts	17
II	**Digital Strategies for Governance:** Principles of improving digital services; Benefits of digitizing; Digital capability strategies; Digital Governance strategic initiatives; Role of webs policy	18
III	**Digital Governance Policy Formulation:** Principles of public policy formulation for Digital Governance; Policy formulation for digital assets; Information sharing in government- digital tools	20
IV	**Digital Governance Policy Implementation:** Digital Action Plan for civil services and transactional services; Implementation Impediments of Digital Governance-Factors influencing Digital Governance; Digital Efficiency Report; Case Studies- international and national (e.g. OECD study; Wipro study etc.)	20

Recommended Books & Readings:

1. Anttiroiko, Ari-veikko and Malkia, Matti (2006) Encyclopedia of Digital Governance. IGI Global Publications: Pennsylvania, USA
2. Bélanger, F and Carter, L (2006) The Effects of the Digital Divide on e-Government: An Empirical Evaluation, Proceedings of the 39th Hawaii International Conference on System Sciences, Vol. 4, pp. 1-7
3. Biesdorf, S and Niederman, F (2013) Healthcare's digital future. McKinsey & Company: New York

4. Dunleavy, Patrick; Margetts, Helen; Bastow Simon; and Tinkler, Janae (2007) Digital Era Governance – IT Corporations, the State and e-Governments Oxford University Press: Oxford

5. Fang, Z (2002) e-Government in Digital Era: Concept, Practice and Development. International Journal of the Computer, the Internet and Information, Vol. 10, No. 2, pp. 1-22

6. Landsbergen, D (2010) Government as Part of the Revolution: Using Social Media to Achieve Public Goals, Electronic Journal of e-Government, Vol. 8, No. 2, pp. 135- 147

7. Mickoleit, A (2014) Social media use by governments: A policy primer to discuss trends, identify policy opportunities and guide decision makers. OECD Working Papers on Public Governance, No. 26. OECD Publishing: Paris

8. Milakovich, Michael E (2012) Digital Governance: New Technologies for Improving Public Service. Addison-Wesley: Boston

9. Sharma, Sangeeta(2006). Ecology of e-governance in Enclclopedia of Digital Government by Ari veikko (Author, Editor), Matti, Malkia (Author, Editor), pp. 423-31. IGI Global: Pennsylvania

Web Resources:

Digital Governance - https://digitalgovernance.com/dgblog/what-is-digital-governance/

Digital Government 2018 - https://digital-government.co.uk/

Building a Digital Governance Program – isaca https://www.isaca.org/..

Digital India Portal - **https://digitalindiaportal.co.in/**

Digital India - https://www.digitizeindia.gov.in/

Digital India Learning Portal - https://lms.negd.in/

Digital Transformation India 2018 - https://events.forrester.com/ehome/dtindia2018

A Study Impact of 'Digital India 'in 'Make in India' Program in IT & BPM ... **www.academia.edu/...**

IT Digital Transformation - www.gartner.com/DigitalBusiness